



Shepherds Friendly is a modern mutual society, offering a variety of adult and children's financial products and services such as ISAs, savings plans, life insurance and income protection. Located in south Manchester in the heart of Cheadle village, the Society has been providing financial security to members for almost 200 years.

Guided by our values of working together, doing the right thing, and making a difference, we are committed to delivering a service which helps our members plan their finances and secure their family's future. In a world of financial complexity, we believe in the power of simplicity.

We are currently recruiting for a Junior UX Designer within the Marketing department to join our team of talented individuals.

In this role you will be responsible for:

- Assisting in solving our members usability issues.
- Helping to ensure our members have a consistent experience when interacting with Shepherd Friendly platforms.
- Delivering projects in compliance with UX research, either via adhering to existing findings or requesting new investigations.
- Speeding up UX workstreams via maintaining effective communication between a variety of designers, developers, researchers, and marketers.
- Assessing potential pitfalls & possibilities in our/competitors' digital assets.
- Monitoring & maintaining our Figma based Design System.
- Leveraging identified possibilities within Design System principles.
- Ensuring Design System consistency throughout the project lifecycle.
- Actioning relevant UX research.
- Creating briefs for internal/external design/development resources.
- Ensuring the member is kept at the forefront of all decisions.
- Having an awareness of, and take ownership of certain, UX KPIs & benchmarks.
- Utilising existing UX skills/knowledge with a passion for personal development.

We are looking for someone who has:

- A degree in technology or design.
- A strong creative eye and proven track record of thinking creatively.
- Proven experience in collaboration interface designs, preferably Figma.
- Strong design skills and excellent attention to detail.
- The ability to personally keep up to date with fast-changing design trends.

Most importantly, we offer:

- Salary: Competitive
- Company Pension Scheme – 8% employer contribution
- Flexible working hours with the option to work from home
- 25 days annual leave plus bank holidays
- An extra day off for your birthday
- Access to wellbeing support services through Nuffield Health and Health Assured including access to 24/7 online GP, discounted gym membership, mental health support, free eye tests and flu vaccinations.
- Company benefits including life insurance, healthcare cash plan, four paid well-being days, and various social and charitable events throughout the year including a volunteering day at a charity of your choice.
- Optional benefits including cycle to work scheme, holiday trading, etc.
- 4pm finish on Friday!

If you think this role would be a great fit for you, please submit your CV and cover letter now to careers@shepherdsfriendly.co.uk For further information, please contact 0800526249.

Diversity and Inclusion

The Society strives to build and nurture an inclusive culture that encourages, supports and celebrates the diverse voices of our people to connect with our members and the communities we serve. We offer a range of family friendly, inclusive employment policies and practices, flexible working arrangements, employee engagement initiatives and office facilities and services to support people from different backgrounds.