



Shepherds Friendly is a modern mutual society, offering a variety of adult and children's financial products and services such as ISAs, savings plans, life insurance and income protection. Located in south Manchester in the heart of Cheadle village, the Society has been providing financial security to members for almost 200 years.

Guided by our values of working together, doing the right thing, and making a difference, we are committed to delivering a service which helps our members plan their finances and secure their family's future. In a world of financial complexity, we believe in the power of simplicity.

We are current recruiting for a QA Engineer in the Development Department to join our team of talented individuals.

In this role you will be responsible for:

- Developing and implementing comprehensive test plans to ensure that systems and software perform as expected.
- Collaborating with development teams to understand requirements and incorporate effective testing strategies in the software development lifecycle.
- Ensuring the quality, reliability, and compliance of software systems, with a particular focus on adhering to industry-specific standards and regulations.
- Automating testing processes to streamline the validation of code changes and expedite the release cycle.
- Monitoring software performance and conduct root cause analysis of defects to maintain high standards of software quality.
- Keeping abreast of the latest testing technologies, methodologies, and industry best practices, especially in the context of the finance industry.
- Engaging in all phases of the project lifecycle, contributing to both the planning and execution of quality assurance strategies.
- Providing insights and feedback on software design and development from a quality perspective, ensuring the delivery of reliable solutions.
- Utilizing experience with key testing tools and technologies to enhance the quality assurance process, demonstrating strong attention to detail.
- Adapting to a dynamic work environment, staying responsive to evolving technology trends and the strategic goals of the Society.
- Assisting in mentoring and guiding junior QA team members, fostering a culture of quality and continuous improvement.

We are looking for someone with:

- Profound knowledge of software testing methodologies, tools, and processes.
- Hands-on experience with automated testing tools such as Selenium, Appium, or TestComplete.
- Familiarity with scripting and programming languages relevant to test automation, such as Python, Java, or JavaScript.
- Understanding of software development life cycle (SDLC) and the role of QA in agile and DevOps environments.
- Experience with defect tracking and test management tools like JIRA, TestRail, or Quality Center.
- Knowledge of Continuous Integration (CI) and Continuous Delivery (CD) practices, and experience with CI/CD tools like Jenkins, GitLab CI, or CircleCI.
- Familiarity with API testing tools and frameworks such as Postman, SoapUI, or REST-Assured.
- Experience in working with databases and proficiency in SQL for data validation and test setup.

- Strong analytical skills and attention to detail, with a focus on identifying and solving complex software defects.
- Eagerness to keep up to date with the latest testing technologies and methodologies.
- Ability to work collaboratively in a team environment, including effective communication with developers, project managers, and other stakeholders.
- Excellent time management skills, with the ability to prioritize tasks and manage multiple projects simultaneously.
- Appetite and ability to learn fast under own initiative with on-going development of technical skills across the changing technology environment.
- Good, organised project management and time management with excellent attention to detail and documentation

Most importantly, we offer:

- Salary: Competitive
- Pension Scheme – 8% employer contributions
- 25 days annual leave plus bank holidays
- An extra day off for your birthday
- Access to wellbeing support services through Nuffield Health including access to 24/7 online GP, discounted gym membership and mental health support, plus an employee assistance programme, free eye tests and flu vaccinations.
- Company benefits including life insurance, healthcare cash plan, four paid well-being days, and various social and charitable events throughout the year including a volunteering day at a charity of your choice.
- Optional benefits including cycle to work scheme, holiday trading, season ticket loan, retail discounts, etc.

If you think this role would be a great fit for you, please submit your CV and cover letter now to [careers@shepherdsfriendly.co.uk](mailto:careers@shepherdsfriendly.co.uk). For further information, please contact 0800526249.

### **Diversity and Inclusion**

The Society strives to build and nurture an inclusive culture that encourages, supports, and celebrates the diverse voices of our people to connect with our members and the communities we serve. We offer a range of family friendly, inclusive employment policies and practices, flexible working arrangements, employee engagement initiatives and office facilities and services to support people from different backgrounds.