



Shepherds Friendly is a modern mutual society, offering a variety of adult and children's financial products and services such as ISAs, savings plans, life insurance and income protection. Located in south Manchester in the heart of Cheadle village, the Society has been providing financial security to members for almost 200 years.

Guided by our values of working together, doing the right thing, and making a difference, we are committed to delivering a service which helps our members plan their finances and secure their family's future. In a world of financial complexity, we believe in the power of simplicity.

We are current recruiting for Business Intelligence Team Leader in the Business Intelligence department to join our team of talented individuals. In this role you will be responsible for:

- Managing the reports used by Heads of Function, the Executives and the Board and provide insights on what the data is saying.
- Undertaking ad-hoc investigations into the Society's experience and advise on ways the Society could refocus its activities to improve its business performance.
- Supporting other departments across the Society with the management of the extraction, transformation and loading of data to a centralised location for reporting purposes.
- Developing and maintaining robust and efficient data processes, reports and dashboards from a variety of data sources using SQL, Excel, SSRS and Power B.I.
- Assessing current data landscape and analyse and interpret adjustments.
- Producing accurate and timely management information reports including trend analysis and commentary.

We are looking for someone who has:

- Proven experience in the use of Microsoft stack of B.I. products including SQL Server, SSRS, SSAS, SSIS and Power B.I.
- Communication and presentation skills to enable delivery of outcomes from analysis and research in an accessible and clear way to a range of audiences.
- Comfortable with SQL programming including creation and maintenance of queries, stored procedures, views and triggers.  
Exceptional attention to detail and wider awareness of information accuracy.
- Ability to identify trends, patterns and anomalies within data.  
Previous experience of report writing for senior level staff.
- Ability to review the team's current workload and assign the work based on ability and priority
- Organisational skills in order to plan and prioritise workloads and deliver work and projects in a busy environment.
- Attainment or progress towards any Business Intelligence themed qualifications
- Some experience of using statistical and analytical methodologies to provide data insights and on ways in which a business might improve its performance.

Most importantly, we offer:

- Salary: Competitive
- Flexible working hours with the option to work from home (if applicable)
- 25 days annual leave plus bank holidays
- An extra day off for your birthday
- Access to wellbeing support services through Nuffield Health and the National Bereavement Service, including access to 24/7 online GP, discounted gym membership, mental health support, free eye tests and flu vaccinations.

- Company benefits including life insurance, pension scheme, four paid well-being days, and various social and charitable events throughout the year including a volunteering day at a charity of your choice.
- Optional benefits including cycle to work scheme, holiday trading, etc.
- 4pm finish on Friday!

If you think this role would be a great fit for you, please submit your CV and cover letter now to [careers@shepherdsfriendly.co.uk](mailto:careers@shepherdsfriendly.co.uk). For further information, please contact 0800526249.

### **Diversity and Inclusion**

The Society strives to build and nurture an inclusive culture that encourages, supports and celebrates the diverse voices of our people to connect with our members and the communities we serve. We offer a range of family friendly, inclusive employment policies and practices, flexible working arrangements, employee engagement initiatives and office facilities and services to support people from different backgrounds.