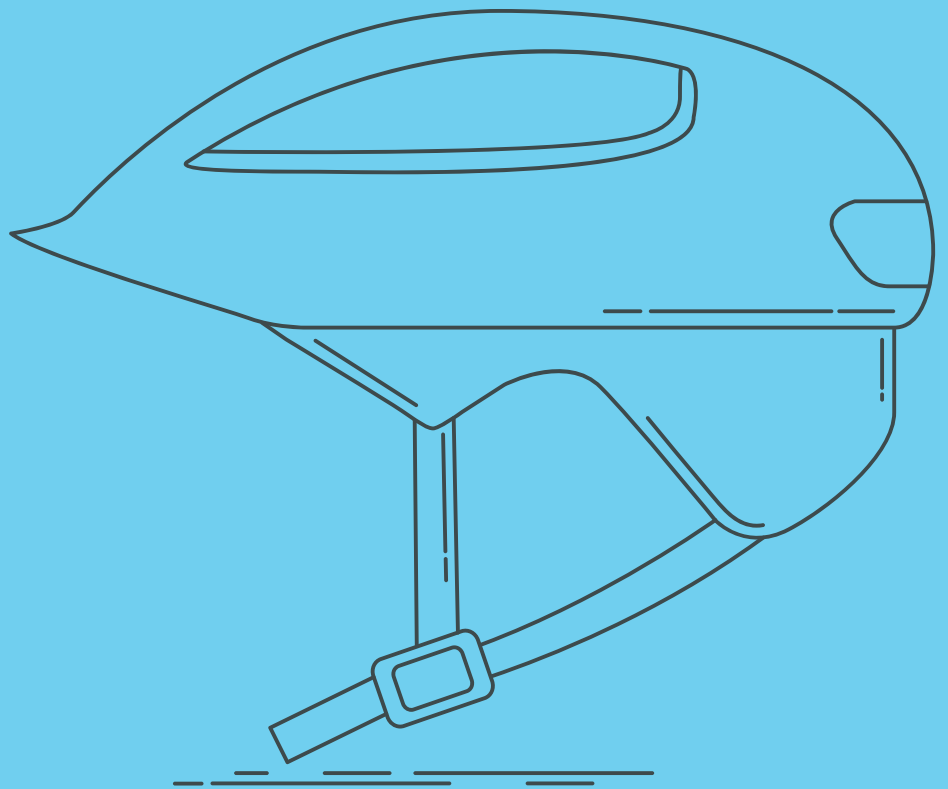


Over 50s Life Insurance



This document includes plan details and Terms and Conditions of your plan, along with information on how we manage your money. Please read this thoroughly and keep it in a safe place in case you need to refer to it in the future.

You'll also find details of your agreement with us under the terms of the plan, as well as additional information about us.

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Plan Summary

This summary lays out the key features of Shepherds Friendly's Over 50s Life Insurance plan. We are required by the Financial Conduct Authority, the independent financial services regulator, to provide you with this important information to help you decide whether our Over 50s Life Insurance is right for you.

It is important that you read this summary in detail and then keep it for future reference.

Further information, if needed, can be found in the Terms and Conditions document, which is available on our website and on request from Shepherds Friendly.

Please note that no advice has been provided by Shepherds Friendly.

If you are in any doubt as to whether a plan is suitable for you, we recommend getting in touch with a financial adviser, who will be happy to take you through what options are available. Should you consult a financial adviser there could be a cost involved and you should confirm this cost beforehand.

If you have any questions, please call us on 0800 526 249

The aims of our Over 50s Life Insurance

To provide:

- A fixed lump sum on your death.

Your commitment

- To pay a regular monthly premium for 30 years or to the maximum age of 90, whichever comes first.

Risks

- If your circumstances change and you stop paying the premiums, your life cover will end.
- Over 50s Life Insurance has no cash in value at any time, so if you cancel it after the first 30 days you will get nothing back.
- Your life cover does not start until after the second anniversary of your plan start date and all your payments are up to date, as shown in your plan document.
- If you die as a result of an accident (please see below for more details), your life cover will begin from the start date specified in your plan document and the guaranteed lump sum paid.
- This life plan is not a funeral plan and therefore may not cover the full cost of a funeral.
- Over time, although the amount we pay out on death is fixed, this amount is likely to reduce in value because of the effects of inflation.
- Depending on how many years you pay into the plan, the total premiums you have paid may be greater than the amount payable on death.

Common questions

What is Over 50s Life Insurance?

Our Over 50s Life Insurance is a plan designed to provide a lump sum for your estate on your death, which can be used towards the cost of your funeral or to help meet any outstanding costs. The plan provides “whole of life” assurance, meaning it does not have a defined term but provides cover until the time of your death.

The amount of the lump sum is selected by you depending on the monthly premium you choose to pay and is shown in your plan illustration. It is called the “sum assured”.

What is an accident?

An accident is a sudden and unexpected event which happens after the plan starts and provided that the death was not caused directly or indirectly by;

- Any self inflicted injury.
- Flying (other than as a fare-paying passenger).
- Committing, attempting or provoking an assault or any criminal offence.
- An addiction to or misuse of drugs, alcohol, solvents, prescription medicines or other substances.
- War, invasion, hostilities (whether war is declared or not), civil war, rebellion, or riot.

Who can have Over 50s Life Insurance?

You are guaranteed to be accepted for our life cover if you are aged between 50 and 80 and are resident in the UK or Isle of Man.

If you are a smoker or have used tobacco products or nicotine replacement therapy within the last 12 months you must tell us on your application form. If you fail to do so then at the point of claim we may only agree to pay the lump sum based on the “smoker rates” applicable at the time of your original application based on your chosen premium, which may be lower than the lump sum.

What does Life Insurance cover cost?

You can choose the monthly amount you would like to pay, based on the cash amount you'd like to be paid out to your estate when you die. The minimum monthly premium you can choose is £10 per month up to a maximum of £50 per month.

Premiums are payable monthly by Direct Debit and, to ensure your estate receives the full lump sum, you must be sure to keep up your monthly payments. Should you fail to pay the premium for two successive months, your cover will end and no lump sum will be paid out on your death.

Please note, you will not have to continue paying premiums when you have paid premiums for 30 years or after the age of 90, whichever comes first and your cover will continue until the event of a claim.

What are the benefits of the Over 50s Life Insurance?

Guaranteed acceptance

Acceptance for the plan is guaranteed if you are aged between 50 and 80 and resident in the UK or the Isle of Man, and once you have agreed your monthly premium, we guarantee this will never increase.

Provided that you were resident in the UK when you took out the plan, you can live abroad during the life time of the plan provided that you maintain an active UK bank account.

You should always update us with any change of address.

Flexibility to reduce your premiums

If you wish, you can reduce your monthly premium at any time, provided that your premium is at or above the minimum of £10 per month. We would then reduce the lump sum to reflect this change.

You can also decide to open more than one life insurance plan with us, just as long as the total amount of monthly premiums you pay does not exceed the maximum of £50 per month.

Funeral Benefit Option also available

If you choose the Funeral Benefit Option which is available with your plan, you can nominate your lump sum to be received by Co-op Funeralcare to be used towards the cost of your funeral in the event of your death. In addition, Co-op Funeralcare will appoint a funeral director and you will get up to £250 discount from the final cost of your funeral. The amount of the discount depends on the type of funeral your estate chooses, please see more details in the table below.

Type of funeral	What it includes	Discount
Tailored Funeral	When a tailored funeral is arranged by Co-op Funeralcare they'll make sure your estate receives the advice and guidance needed to plan your funeral. Every detail can be discussed and explored, and they'll do their best to make it happen.	£250
Essential Funeral	An essential funeral is a simple low-cost option that provides everything needed for a funeral. This choice is perfect for those who would like to keep funeral costs to a minimum, or if you want a simpler send off.	£100
Direct to Cremation or Burial	A direct to cremation or burial provides you with an unattended funeral service. This means that the person arranging your funeral can choose their own way to remember their loved one.	£50

Please make sure you have informed your estate if you choose the Funeral Benefit Option, so that they are aware that a funeral director has been nominated by Co-op Funeralcare to conduct the funeral.

Funeral Services Limited (trading as Co-op Funeralcare) is a funeral services provider that operates across the UK and allows Over 50s Life Insurance plan holders to choose from a wide range of local funeral homes across the UK. This benefit option is available to UK residents only, excluding Northern Ireland. If you are based in the Isle of Man, Co-op Funeralcare will arrange for you to use an authorised local funeral director that will carry out the funeral to the same standards.

Access to bereavement services

Your Over 50s Life Insurance plan also gives your estate access to the National Bereavement Service, a not for profit organisation that can offer counselling, guidance and support to the recently bereaved. They can also provide access to services such as probates, disputes and Wills, although there may be an additional charge for these. Should you wish to find out more information about this additional benefit, you can contact the National Bereavement Service on **0800 0246 121**.

Are there any restrictions on the benefits you will pay out?

If you were to die of natural causes or a medical condition within the first two years of your plan start date and all your payments are up to date (as shown on your plan document) we will only pay back a value equal to 150% of the premiums you have paid, directly to your estate. You will also not be eligible for the discount if you have selected the Funeral Benefit Option.

However, if you were to die within the first two years of your plan start date as a result of an accident (and all your payments are up to date) the full lump sum amount will be paid out.

What happens if the lump sum paid out is different to the cost of my funeral?

If the cost of your funeral proves to be less than the lump sum provided on death, your estate will receive the difference between the two amounts. However, should the cost of the funeral selected be more than the cover provided, your estate will be required to settle the difference with the funeral provider.

What happens if I stop paying my monthly premiums?

If you stop paying your premiums before the plan has been in place for at least 30 years or before you reach age 90, the life cover will cease, you will not receive back any of the money you have paid and no lump sum will be paid out. This is not a savings plan and therefore does not provide any early exit value at any time.

Can I change my mind after I have applied?

Once we have received and processed your application we will send your Over 50s Life Insurance documents which includes your plan illustration and application form and a “right to cancel” notice. If you are not happy

that you have done the right thing in choosing the plan, then just return this notice to us within 30 days and we will then refund to you any premiums paid.

If you decide to cancel your plan after the first 30 days, you will not be entitled to any refund of the premiums you have paid up to that point.

What happens when I die?

Your estate should contact Shepherds Friendly on **0800 526249** and our Member Services team will explain the next steps. We can also be contacted by: Email: **info@shepherdsfriendly.co.uk**, or letter: **Shepherds Friendly, Haw Bank House, High Street, Cheadle, Cheshire SK8 1AL.**

In processing a claim when you die, we may request your estate sends us medical reports to establish the cause of death. If these reports confirm that you did not properly disclose your status as a smoker, or your use of tobacco products or nicotine replacement products at the time of the application, the amount we pay out will be reduced to that of the associated smoker rate applicable at the time of the application.

If you have chosen the Funeral Benefit Option, the lump sum will be received by Co-op Funeralcare to be used towards the cost of your funeral, in the event of your death. In addition, your estate will receive a discount of up to £250 towards the cost of the funeral.

What about tax?

Based on our current understanding of HM Revenue and Customs guidelines, any money paid to your estate will be free of Capital Gains or Income Tax. Please note, however, that if your Over 50s Life Insurance is not written in trust, it will form part of your estate and may be subject to inheritance tax.

To ensure the full value of the money we pay out under this Over 50s Life Insurance is used in accordance with your wishes, you may wish to seek legal advice and possibly make a Will.

Please note different tax rules may apply if you live in the Isle of Man.

Any questions? Where can I find out more?

Deciding to take out life insurance is a sensible decision, for you and your estate. Once you have applied and before your plan starts we will send you the Terms and Conditions for you to read. These explain exactly how the Over 50s Life Insurance works.

If you would like to see these Terms and Conditions before you apply, please contact us:

Phone: **0800 526 249**

Email: **info@shepherdsfriendly.co.uk**

Web: **www.shepherdsfriendly.co.uk**



The Shepherds Friendly Society Limited Registered Office:

Haw Bank House, High Street, Cheadle, Cheshire SK8 1AL

Telephone: 0800 526 249

Email: info@shepherdsfriendly.co.uk

Website: www.shepherdsfriendly.co.uk

Shepherds Friendly is a trading name of the Shepherds Friendly Society Limited which is an incorporated Friendly Society under the Friendly Societies Act. Registered No 240F. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, Financial Services Register No 109997. The Head office and Registered office of The Shepherds Friendly Society is based in the United Kingdom.