

# Stocks and Shares Individual Savings Account

## Key Information Document

### Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

### Product

The name of this product is “**Stocks and Shares Individual Savings Account**”. It is provided by The Shepherds Friendly Society Limited. Our website address, where you can find detailed information about us, is [www.shepherdsfriendly.co.uk](http://www.shepherdsfriendly.co.uk) and our telephone number is 0161 428 1212. We are supervised by the Financial Conduct Authority in respect of the production and delivery of this Key Information Document (KID). This KID was produced on 1st January 2018.

### What is this product?

It is an insurance based Individual Savings Account (ISA) which invests in stocks and shares via a With-Profits pooled fund.

The objective of this ISA is to provide you with a tax-free lump sum at the end of the investment period. There is no minimum or maximum investment period but you should aim to invest for no less than five years. If you die a death benefit of 100% of your initial investment plus all bonuses which have been added plus any final bonus due, subject to a minimum of 101% of your initial investment will be paid. Any withdrawals made will be deducted. It invests your premiums in a pooled With-Profits fund which is invested in a mix of equities, government gilts, corporate bonds, property and cash. This spread of assets allows a cautious investment strategy to be pursued. The Society’s Board, acting upon the Actuary’s advice, decide annually how much of the achieved investment return should be distributed as bonuses to Plan holders.

The Plan is intended for investors who want to save tax-efficiently by paying either a single premium or regular premiums. The minimum monthly premium is £30 and the minimum single premium is £500. You can then save additional amounts up to the government’s ISA limit in each tax year. You must be aged over 18 to have this ISA.

### What are the risks and what could I get in return?

#### Summary Risk Indicator (SRI)



The Summary Risk Indicator (SRI) assumes you keep the Plan for five years. The actual risk can vary significantly if you cash in at an early stage and you may get back less.

The SRI is a guide to the level of risk of this product compared to other products, and aims to show you how likely it is that the product will lose money because of the movement in investment markets or because we are not able to pay you.

We have classified this Plan as 3 out of 7 which is “medium-low”. This rates potential losses from future performance as unlikely. In normal market conditions you are entitled on closing the ISA to receive the initial investment plus any bonuses added. On death, you would receive the same with a guaranteed minimum of 101% of the initial investment but any amount over this, and any additional return, depends on future market performance and is uncertain.

Each year the Plan is in force we seek to add a bonus, and there may also be an additional final bonus on maturity, to smooth out investment return peaks and troughs. If certain stressed market conditions exist then a Market Value Adjustment (MVA) may be applied on encashment. An MVA is a reduction in the value of your Plan. It is caused by stressed market conditions causing worse than expected investment returns at the point in time when you may wish to encash the Plan. It may be applied to protect other policyholders in the Fund who have decided not to encash their Plan.

If we are not able to pay you what is owed you may lose some or all your capital but you may benefit from a consumer protection scheme (please see the following section “What happens if Shepherds Friendly Society is unable to pay out”).

## Performance scenarios

The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products.

Investment Premium - £10,000 Insurance Premium -	1 year	2 years	5 years Recommended Holding period
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### Survival Scenarios

Stress scenario	What you might get back after costs Average return each year	£7,106.93 -28.9%	£6,141.68 -21.6%	£4,460.82 -14.9%
Unfavourable scenario	What you might get back after costs Average return each year	£8,735.39 -12.6%	£8,501.32 -7.8%	£8,285.25 -3.7%
Moderate scenario	What you might get back after costs Average return each year	£9,974.66 -0.3%	£10,254.63 1.3%	£11,142.56 2.2%
Favourable scenario	What you might get back after costs Average return each year	£11,380.73 13.8%	£12,359.74 11.2%	£14,973.42 8.41%
Accumulated invested amount				

### Death scenario

Insured event	What you might get back after costs	£10,100.00	£10,254.63	£11,142.56
Accumulated insurance premium		£	£	£

## What happens if Shepherds Friendly Society is unable to pay out?

We are covered by the Financial Services Compensation Scheme (FSCS) who you can write to at PO Box 300, Mitcheldean, GL17 1DY. Telephone 0800 678 1100. Further information is available on their website - [www.fscs.org.uk](http://www.fscs.org.uk)

This product is categorised as a long - term investment and under the above compensation scheme that means you are covered for 100% of loss on this product through the FSCS should Shepherds Friendly Society default. The investments underlying this product are managed on behalf of Shepherds Friendly Society by a professional investment management firm, LGT Vestra LLP, and they use nominees and custodians, Vestra (Jersey) Nominees Limited and Bank of New York Mellon, in respect of investments purchased and held. These counterparties are not covered by a compensation scheme but were they to default, and this in turn caused Shepherds Friendly Society to default, then you would still be covered by the FSCS because your contract is with Shepherds Friendly Society.

## What are the costs?

The Reduction in Yield (RIY) shows what impact the total costs you pay will have on the investment return you might get. The total costs take into account one-off, ongoing and incidental costs. The amounts shown here are the cumulative costs of the product itself, for three different holding periods. They include potential early exit penalties.

The figures assume you invest £1,000 each year. The figures are estimates and may change in the future.

### Table 1: Cost over time

The person selling you or advising you about this product may charge you other costs. If so, this person will provide you with information about these costs, and show you the impact that all costs will have on your investment over time.

Premium £1,000 per annum	If you cash in after 1 year	If you cash in after 2 years	If you cash in after 5 years - recommended holding period
Total costs Impact on return (RIY) per year	£451.35 -4.7%	£606.94 -3.1%	£1,100.40 -2.2%

## Table 2: Composition of costs

The table below shows:

- The impact each year of the different type of costs on the investment return you might get at the end of the recommended holding period
- What the different cost categories mean

This table shows the impact on return per year

One-off costs	Entry costs <i>Impact on Return (RIY) per year</i>	£300.00 -0.63%	The impact of costs you pay when entering your investment.
	Exit costs <i>Impact on Return (RIY)</i>	£0.00 0%	The impact of costs of exiting your investment when it matures.
Ongoing costs	Portfolio transaction costs <i>Impact on Return (RIY) per year</i>	£825.16 -1.6%	The impact of the costs of us buying and selling underlying investment from the product.

### How long should I hold it and can I take money out early?

This is a medium to long term investment and we recommend holding it for 5 years. You can take out money early but If market conditions are stressed we may apply a Market Value Reduction charge which will be calculated at the time.

### How can I complain?

If you wish to make a complaint about us, or another person who sold or advised you on this product, then please contact us either in writing, or by telephone or by email: The Compliance Officer, Shepherds Friendly Society, Haw Bank House, High St, Cheadle, Cheshire, SK8 1AL. Phone 0161 428 1212. Email - [info@shepherds.co.uk](mailto:info@shepherds.co.uk) A full explanation of our approach to complaints handling can be found on our website at <https://www.shepherdsfriendly.co.uk/your-mutual/about-us/complaints-procedure>

### Other relevant information?

The tax treatment of the Plan may change in the future. This could reduce the amount you receive when the Plan matures or increase the personal tax you pay.

The European Union Solvency II Directive requires us to make available to the public a Solvency and Financial Condition Report each year. This can be found by at <https://www.shepherdsfriendly.co.uk/your-mutual/about-us/reports-and-accounts>

Further information on our ISA is available at <https://shepherdsfriendly.blob.core.windows.net/product-info/ISA.pdf>